

LEVEL 1 AWARD IN HOSPITALITY AND CATERING

This qualification will provide your employees with the fundamental skills needed to excel in the hospitality sector, as well as role-specific skills and knowledge. This programme is designed to support progression and supports the foundation skills required for a prosperous career in hospitality and catering. This programme has a flexible and blended delivery method, tailored to your businesses needs.

This training is delivered through the Skills Support for the Workforce contract, created to help small to medium-sized employers turn their business growth plans into reality by upskilling their existing workforce. It is co-financed by the Education and Skills Funding Agency and the European Social Fund.

Pathways



Pathway 1: Front of house

- Customer service in the hospitality industry
- Front office operations
- Data protection training



Pathway 2: House keeping

- Customer service in the hospitality industry
- Housekeeping and guest services
- Health, safety and COSHH certificate



Pathway 3: Food service

- Customer service in the hospitality industry
- Food service
- Food hygiene certificate

Additional Optional Elements



Conflict
management



Mental
health awareness



Stress
management



Time
management



Equality and
diversity
awareness



Safeguarding
and prevent
awareness



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